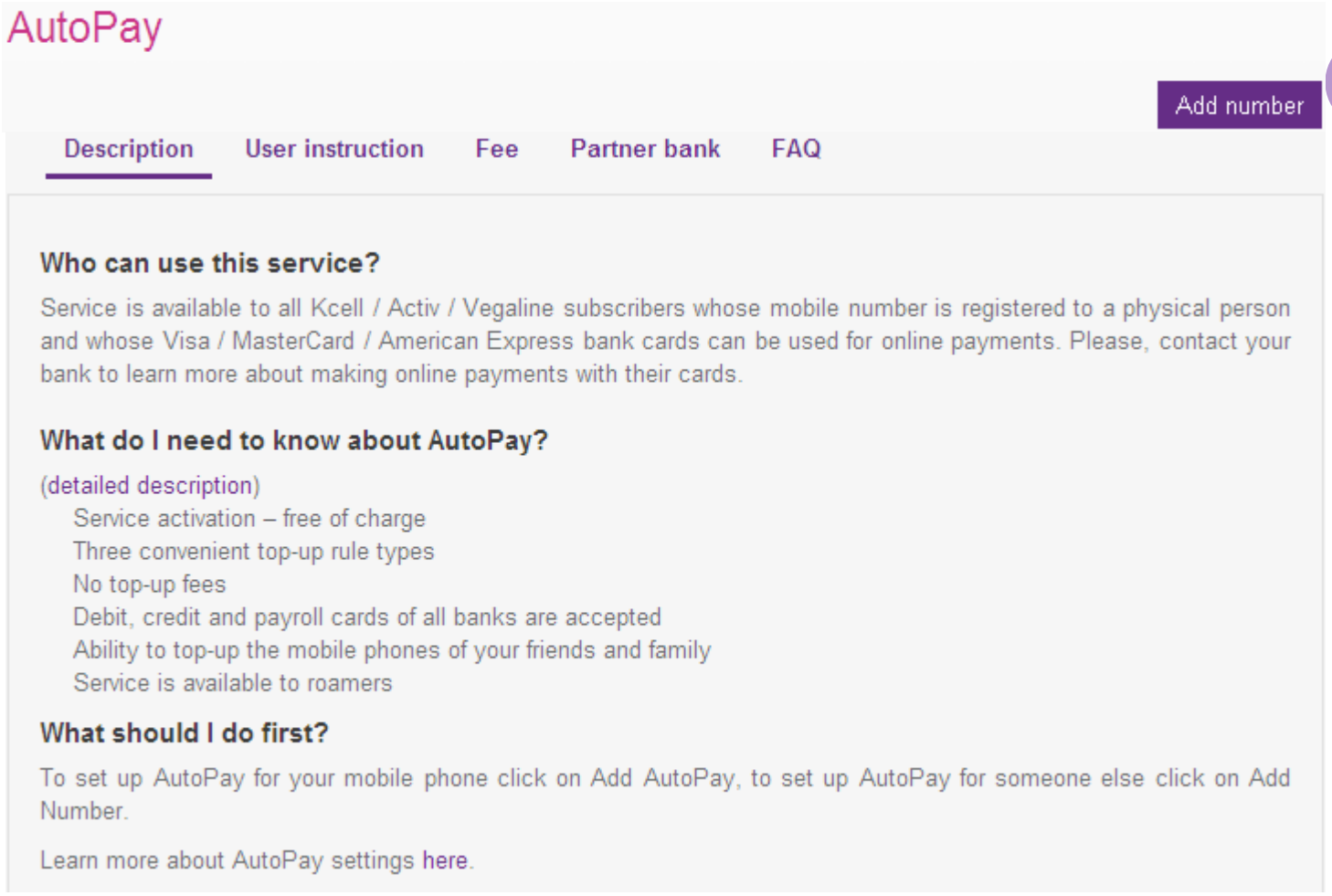
Simple steps to activate service!

1 2 Adding Number

3 Settings

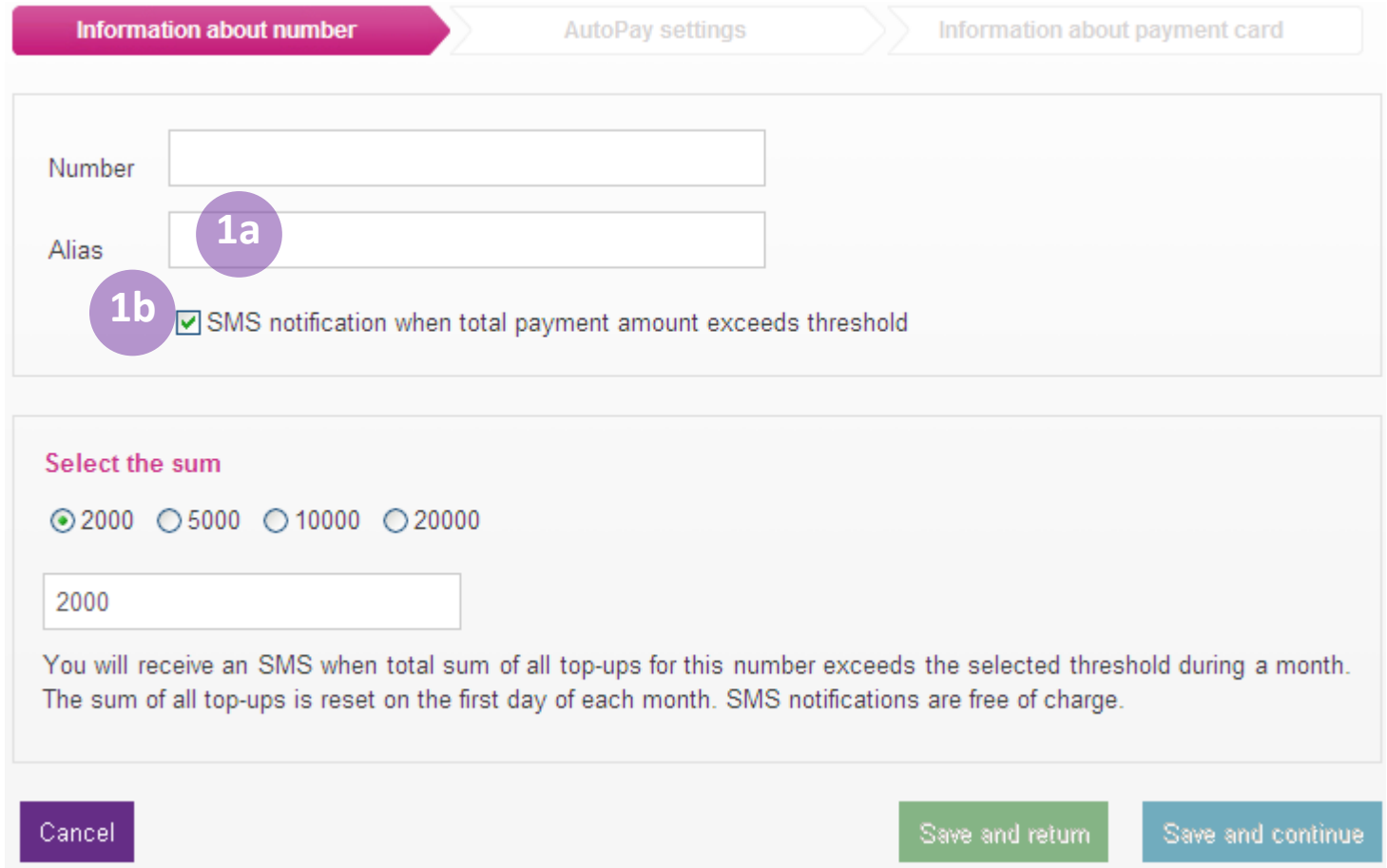
4 Payment card registration

Welcome page



1 Click on Add Number to set up AutoPay on your own or someone else's phone. If the service is not available for you, you can activate it for your friends and family.

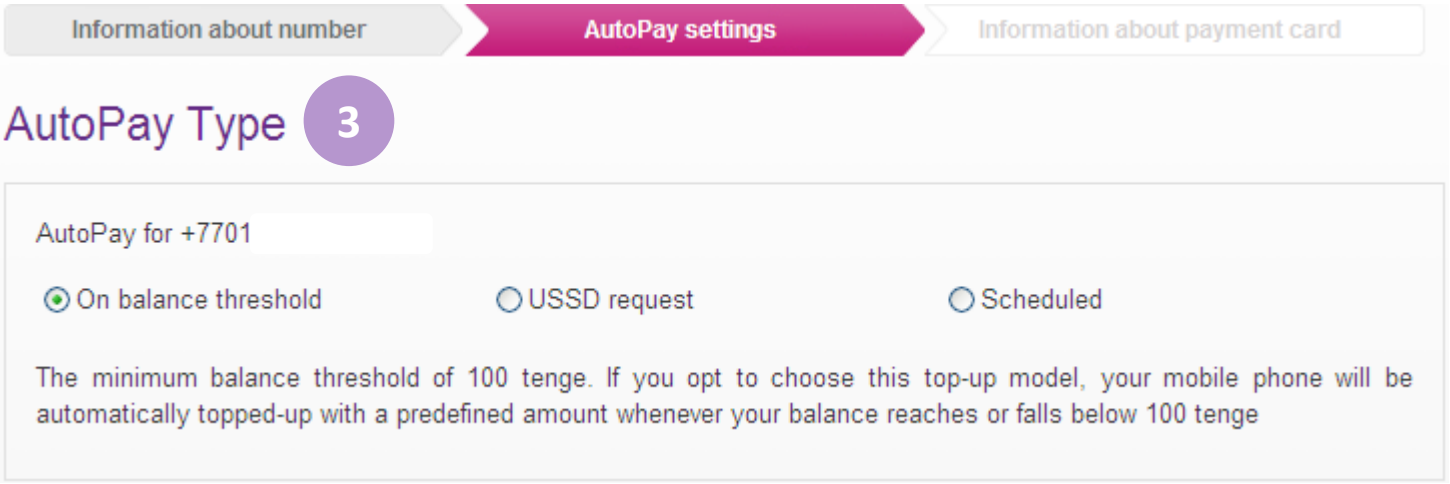
Adding Number page



1a Give the phone number a nickname so you can easily find it among other numbers and top-up rules. We recommend that you give the same names as in your contact list.

1b SMS notifications will help you keep your mobile costs under control. You can continue to top up, however using this function will help you avoid excessive spending.

Adding Number – AutoPay settings



Once you have entered the number for which you want to set up automatic payments, you will be taken to a page where you can choose your preferred top up mode:

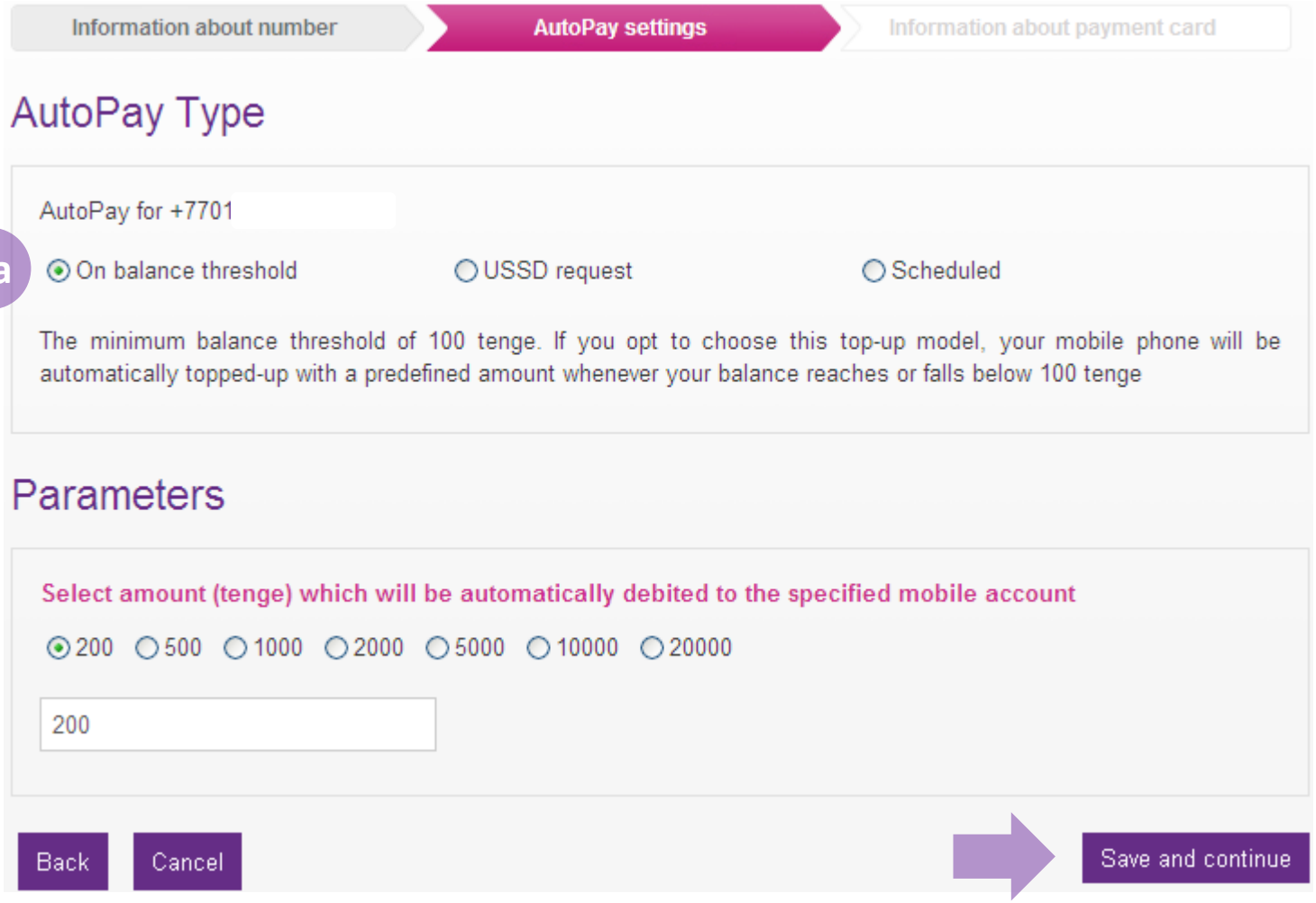
3

•Low Balance: mobile account is be topped up automatically with your preselected top-up amount each time the balance reaches or exceeds the threshold of 100 tenge.

•Via USSD: mobile account gets instantly recharged direct from your cell phone. This top up mode can be used to top up your own mobile phone only. Note! We do not recommend you to top up via USSD when travelling abroad as this may enable unwanted services on foreign operator's network and result in additional charges.

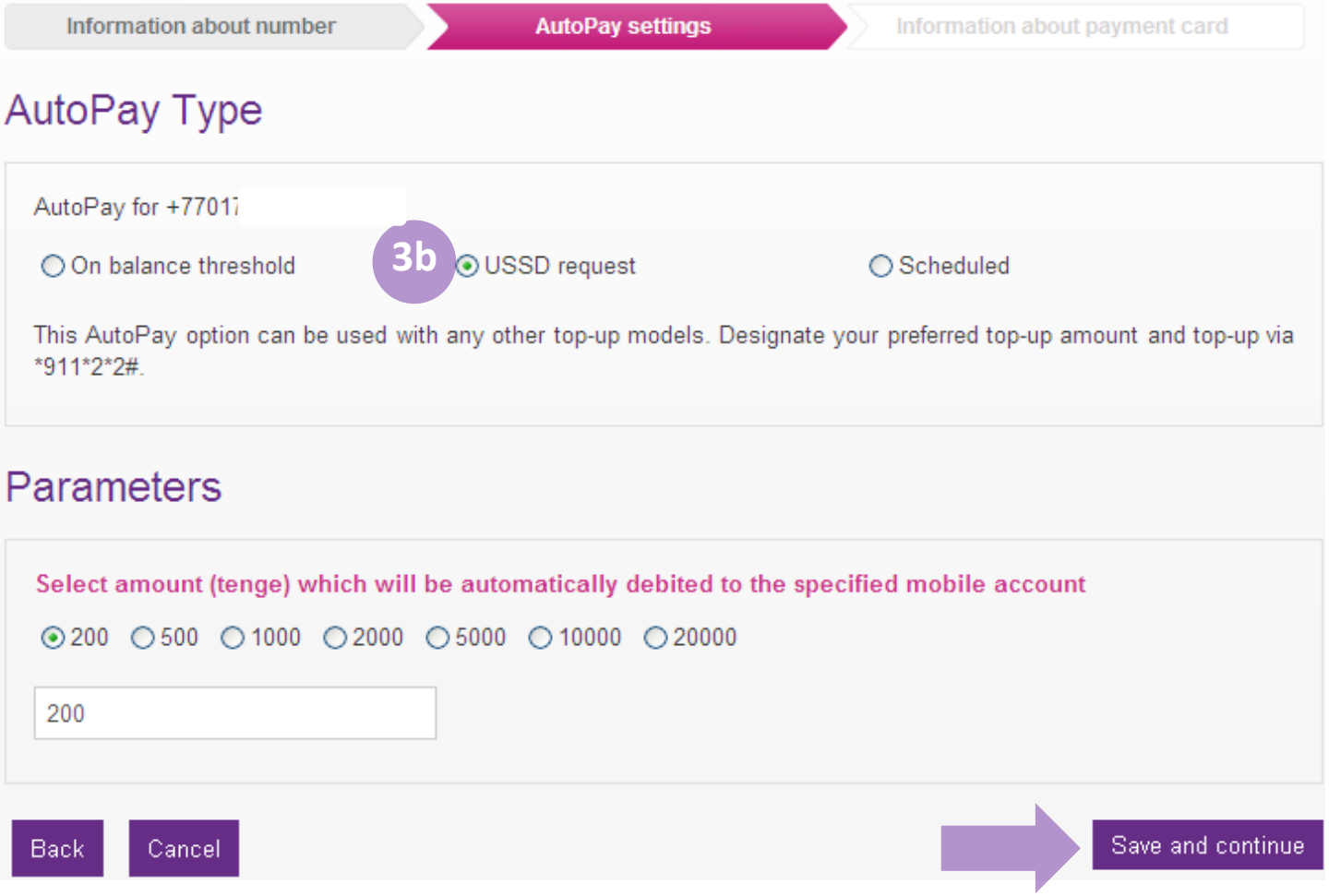
•Scheduled: mobile account is topped up on a designated day, irrespective of the current account balance.

AutoPay settings: low balance top up



3a When your account reaches the low balance threshold it gets recharged automatically. Here you only need to select your preferred top up amount. You can select any amount between 200 and 20000 tenge. Click *Save and Continue* to move forward.

AutoPay settings: top up via USSD



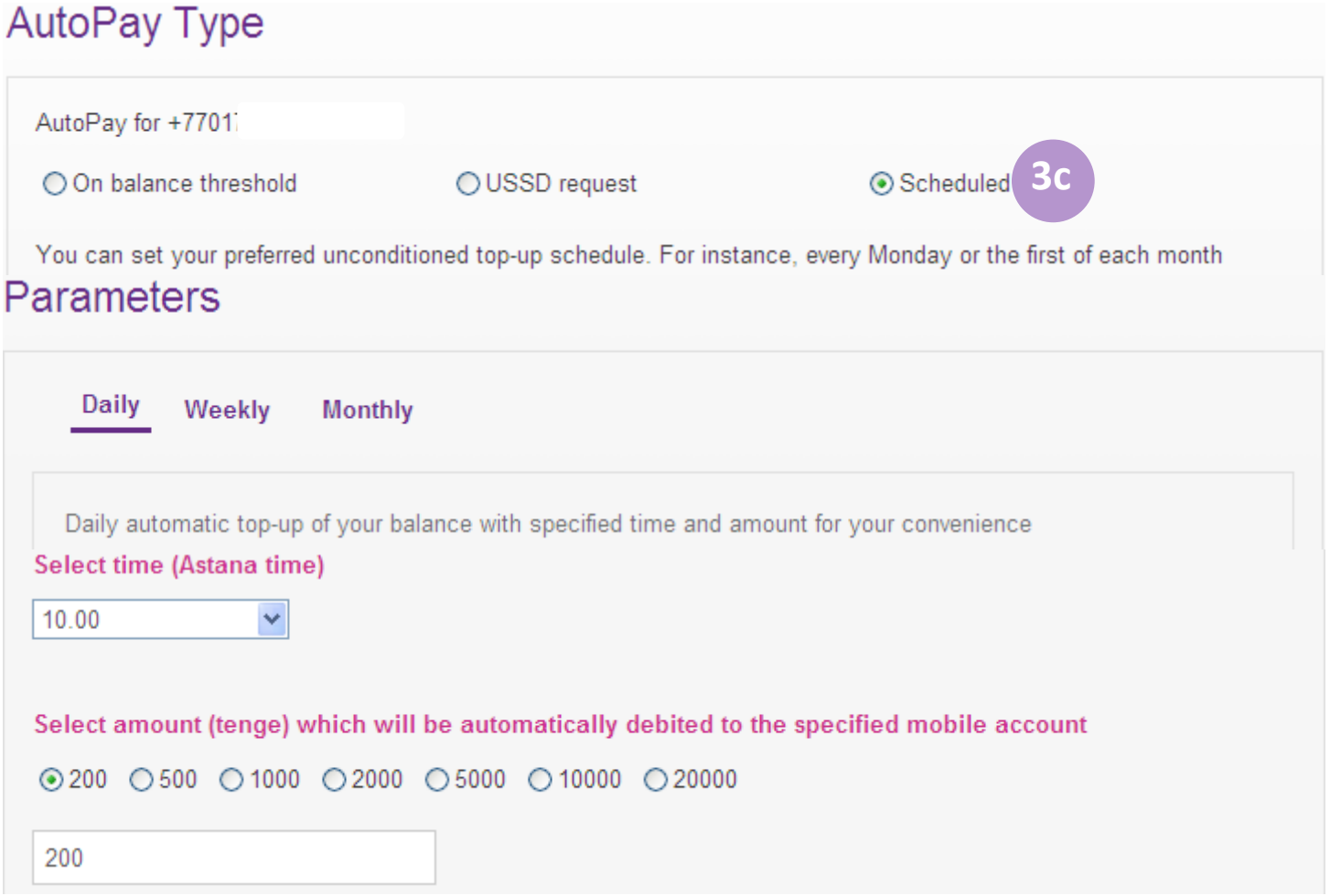
3b

This mode can be used to top up your own mobile phone only.

It is enabled automatically after you select any of the other two top up modes. Dial *911*2*2# on your mobile whenever you want to top up with 500 tenge. This amount is set by default. However, you can change it in My Kcell. Use this code to top-up unlimited number of times with no top-up fee.

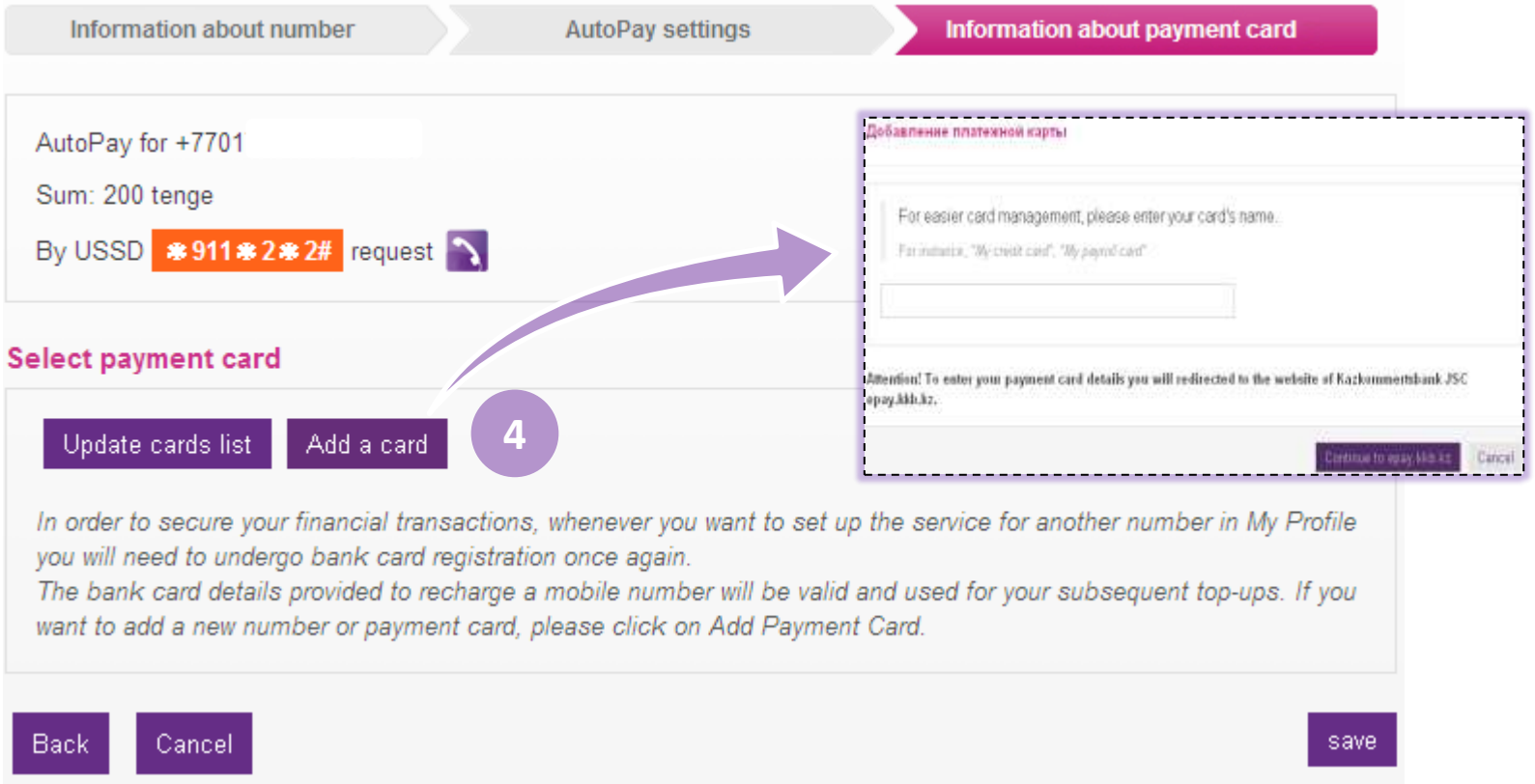
Note! We do not recommend you to top up via USSD when travelling abroad as this may enable unwanted services on foreign operator's network and result in additional charges.

AutoPay settings: scheduled top up



3c Designate a day of the week or month as your top up day as well as exact time and top up amount in accordance with your preferences.
Click *Save and Continue* to move forward.

Payment card registration



4 Click *Add Payment Card* and enter your card's nickname so that you can easily identify it among other cards and view the history of top ups you have made using this card.

From this point, registration of your payment card will be continued on the epay.kkb.kz page.

The payment card details you have entered will be sent to your bank. Further, all data relating to your payment card will be stored on your bank's side. Kazkommertsbank JSC guarantees the safety of your connection and data.

Payment card registration

Please, enter your payment card details: **card number, cardholder's name, period of validity and CVV/CVC code (**on the back side of your card).

Skip this field if your card has no CVV/CVC code.

If you use a non-personalized card, enter the name of your card here (e.g. VISA, etc.)

4a Check if details you have entered are accurate and click *Save* to enable the system to send your bank a request to verify details and register your payment card.

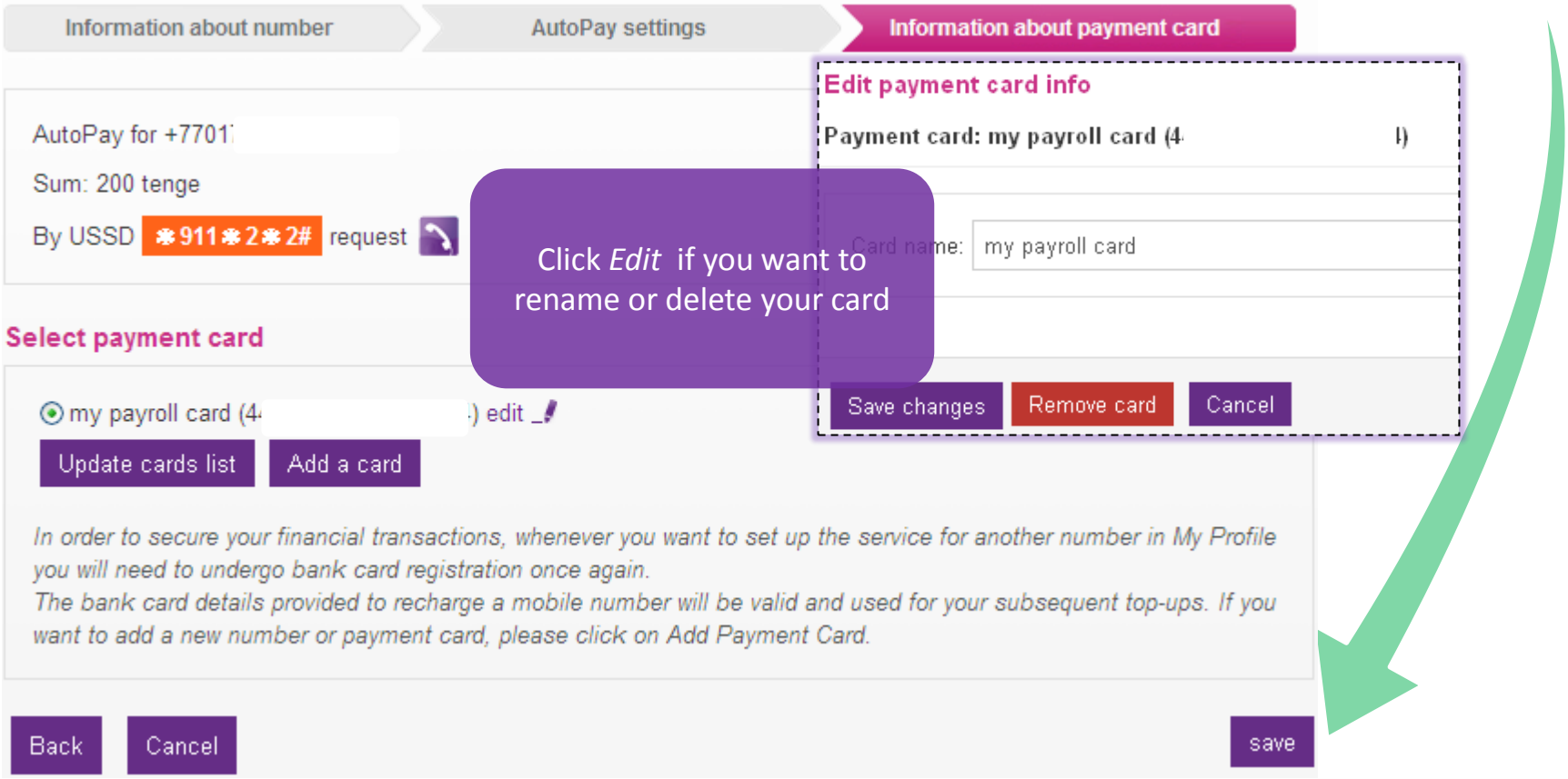
If your card is protected by a 3D-secure code, this may require additional check.

Payment card registration

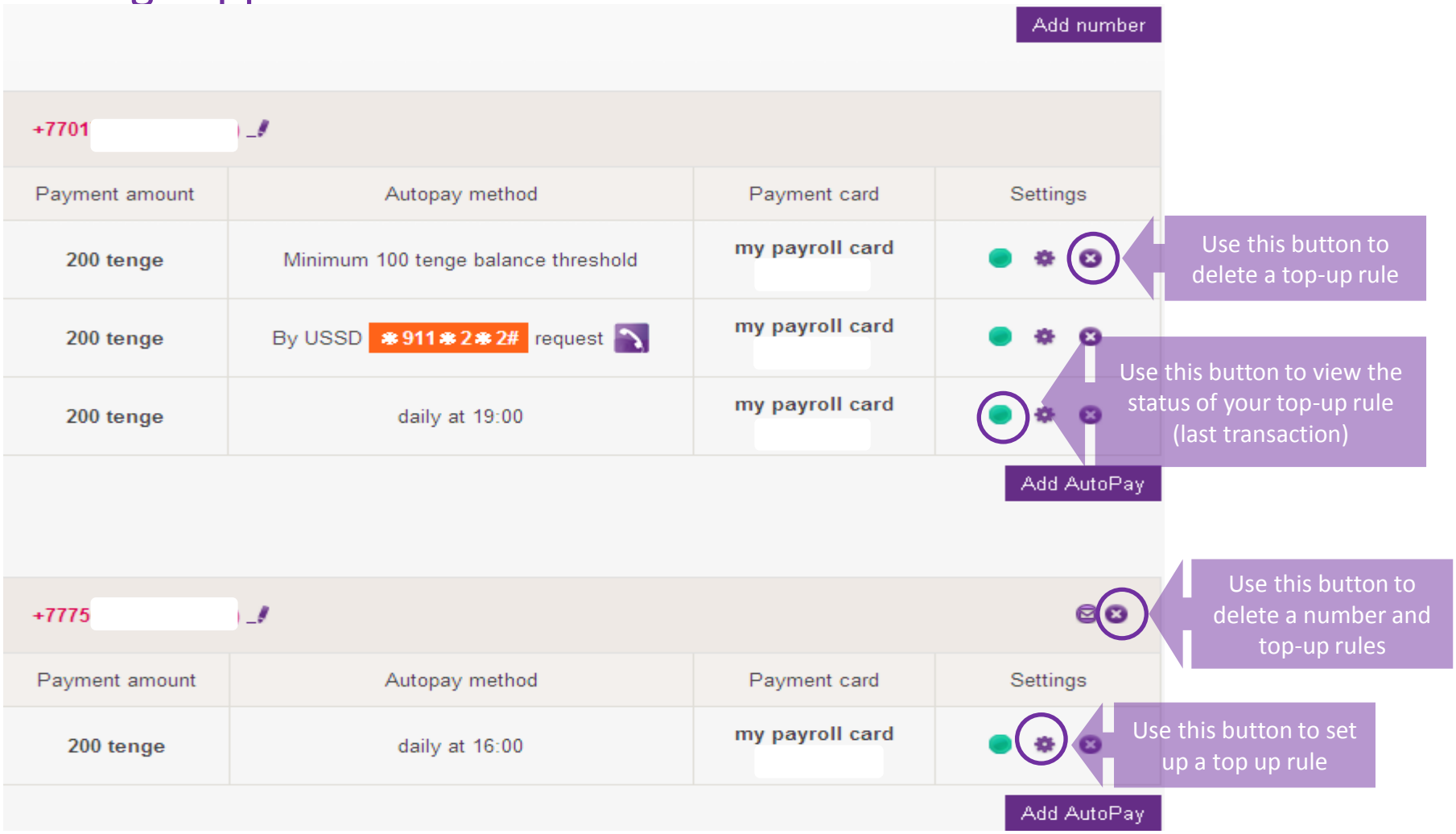
Once your card has been successfully added, a confirmation message will appear on your screen. You can go back to the AutoPay Settings page to view your registered payment card(s).

4b

Important! Save all your settings to activate the service!

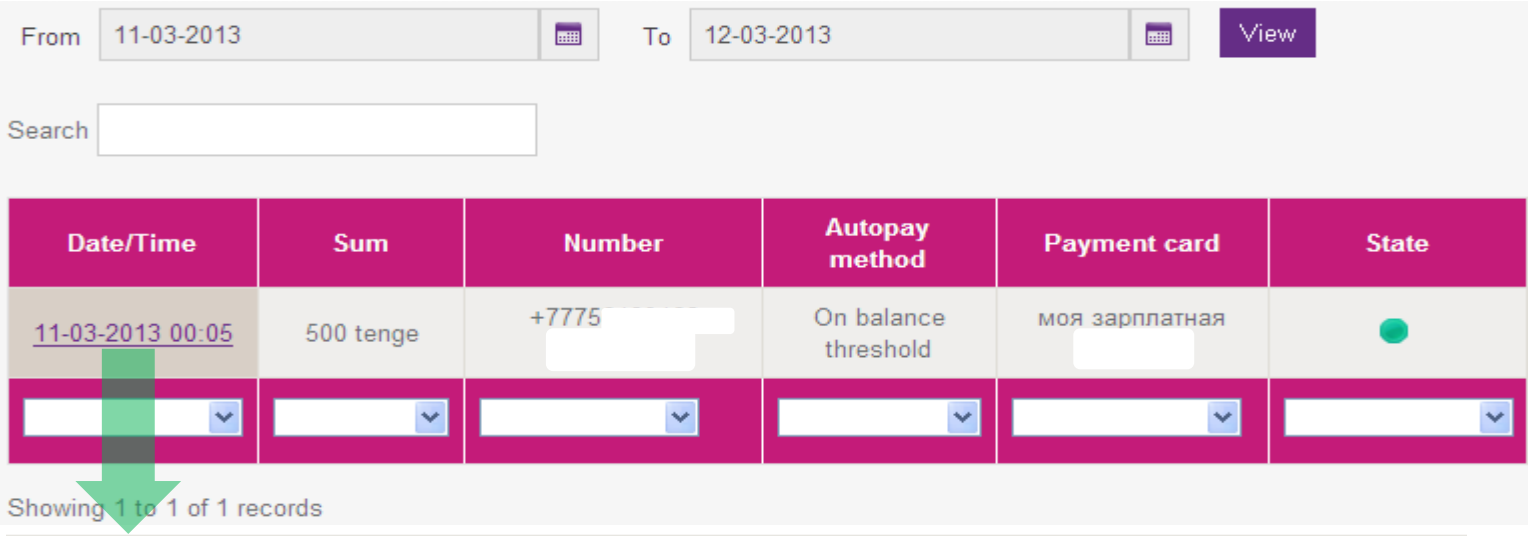


Main Page appearance after service activation



Congratulations! You have made all the necessary settings and activated AutoPay! We are sure that you will find it useful and convenient! You can edit your existing or add new rules any time!
Remember that your My Activ password opens access to all data associated with your mobile account stored in your personal profile. Please, do not share it with anyone. For security purposes, please log out safely by clicking Exit.
Go to the next page to learn more about Top Up History.

Top Up History



Date/Time	Event
11/03/2013 12:05:45	Initializing payment
11/03/2013 12:05:51	Fund have been reserved for payment
11/03/2013 12:05:52	Payment successfully credited to the recipient's mobile account
11/03/2013 12:05:52	Payment successfully processed

The Top Up History reflects all your AutoPay payments as well as unsuccessful transactions, including top up error description.
To view transaction details click the button in the Status column (it can be green, yellow or red, depending on whether it was successful or not).

SMS notifications

For your convenience, SMS notifications will be mainly sent during the daytime as shown in table below, except for manual transactions initiated by the user himself.

Type of transactıor	SMS to payer	SMS to payee
Add servıce	ınstant	8-00 tıll 23-00
Delete servıce	ınstant	8-00 tıll 23-00
Change sevrıce	ınstant	8-00 tıll 23-00
Successful top up (except USSD)	8-00 tıll 23-00	8-00 tıll 23-00
Top up error (except USSD)	8-00 tıll 23-00	8-00 tıll 23-00
Top up lımıt notıfıcatıon	8-00 tıll 23-00	not avaılable
Top up request vıa USSD	ınstant	not avaılable

Thank you for reading this instruction!