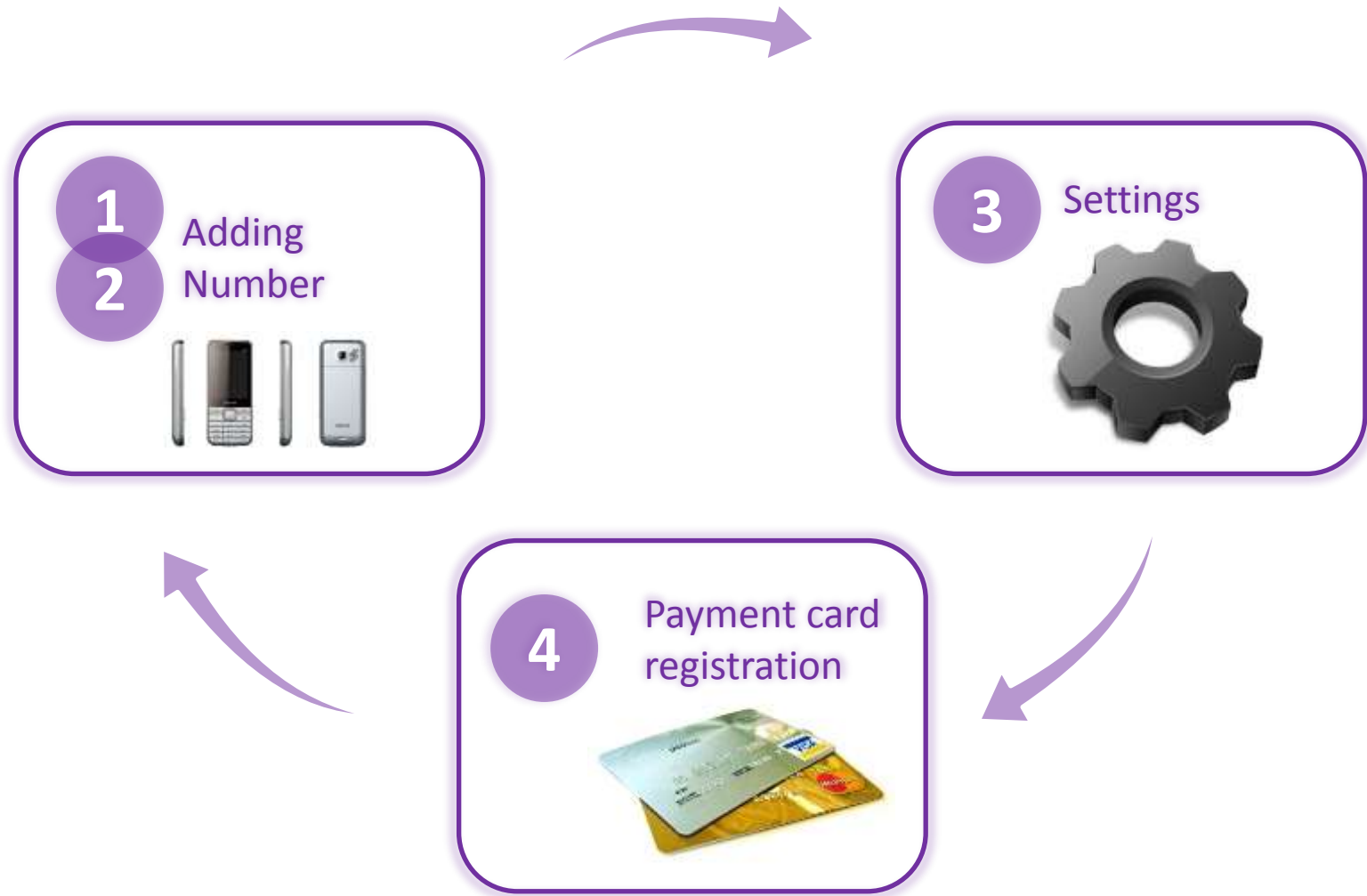
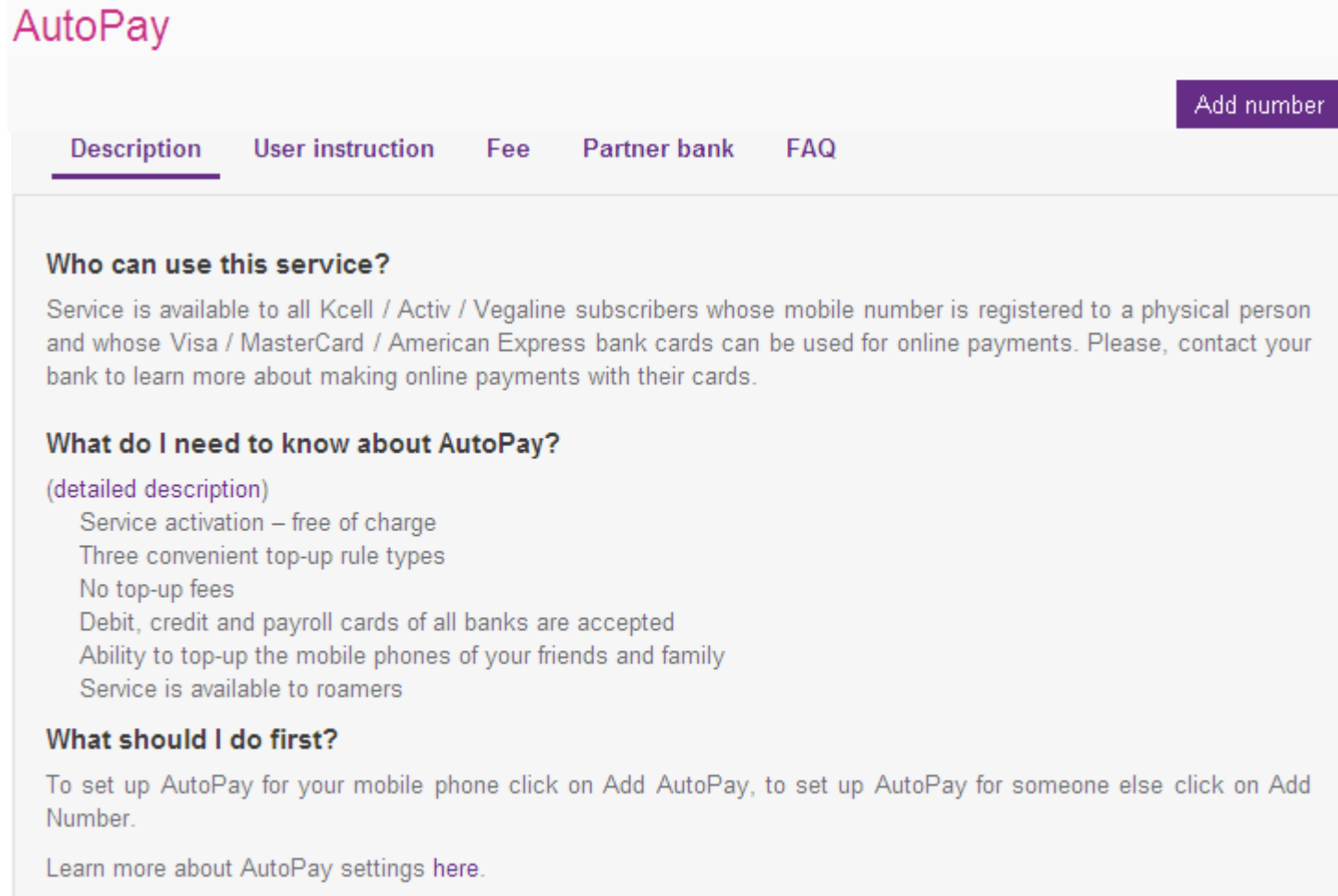


Simple steps to activate service!



Welcome page



AutoPay

Add number

Description User instruction Fee Partner bank FAQ

Who can use this service?

Service is available to all Kcell / Activ / Vegaline subscribers whose mobile number is registered to a physical person and whose Visa / MasterCard / American Express bank cards can be used for online payments. Please, contact your bank to learn more about making online payments with their cards.

What do I need to know about AutoPay?

(detailed description)

- Service activation – free of charge
- Three convenient top-up rule types
- No top-up fees
- Debit, credit and payroll cards of all banks are accepted
- Ability to top-up the mobile phones of your friends and family
- Service is available to roamers

What should I do first?

To set up AutoPay for your mobile phone click on Add AutoPay, to set up AutoPay for someone else click on Add Number.

Learn more about AutoPay settings [here](#).

1

Click on Add Number to set up AutoPay on your own or someone else's phone. If the service is not available for you, you can activate it for your friends and family.

Adding Number page

The screenshot shows a three-step navigation bar at the top: 'Information about number' (active), 'AutoPay settings', and 'Information about payment card'. Below this, the 'Information about number' section contains a 'Number' input field, an 'Alias' input field with a purple callout '1a' pointing to it, and a checkbox labeled '1b' for 'SMS notification when total payment amount exceeds threshold' which is checked. The 'Select the sum' section has radio buttons for 2000, 5000, 10000, and 20000, with 2000 selected. Below the radio buttons is a text input field containing '2000'. A paragraph explains: 'You will receive an SMS when total sum of all top-ups for this number exceeds the selected threshold during a month. The sum of all top-ups is reset on the first day of each month. SMS notifications are free of charge.' At the bottom are three buttons: 'Cancel', 'Save and return', and 'Save and continue'.

1a Give the phone number a nickname so you can easily find it among other numbers and top-up rules. We recommend that you give the same names as in your contact list.

1b SMS notifications will help you keep your mobile costs under control. You can continue to top up, however using this function will help you avoid excessive spending.

Adding Number – AutoPay settings

Information about number **AutoPay settings** Information about payment card

AutoPay Type **3**

AutoPay for +7701

On balance threshold USSD request Scheduled

The minimum balance threshold of 100 tenge. If you opt to choose this top-up model, your mobile phone will be automatically topped-up with a predefined amount whenever your balance reaches or falls below 100 tenge

Once you have entered the number for which you want to set up automatic payments, you will be taken to a page where you can choose your preferred top up mode:

3

- Low Balance: mobile account is be topped up automatically with your preselected top-up amount each time the balance reaches or exceeds the threshold of 100 tenge.
- Via USSD: mobile account gets instantly recharged direct from your cell phone. This top up mode can be used to top up your own mobile phone only. Note! We do not recommend you to top up via USSD when travelling abroad as this may enable unwanted services on foreign operator's network and result in additional charges.
- Scheduled: mobile account is topped up on a designated day, irrespective of the current account balance.

AutoPay settings: low balance top up

Information about number **AutoPay settings** Information about payment card

AutoPay Type

AutoPay for +7701


3a On balance threshold USSD request Scheduled

The minimum balance threshold of 100 tenge. If you opt to choose this top-up model, your mobile phone will be automatically topped-up with a predefined amount whenever your balance reaches or falls below 100 tenge

Parameters

Select amount (tenge) which will be automatically debited to the specified mobile account

200 500 1000 2000 5000 10000 20000

3a When your account reaches the low balance threshold it gets recharged automatically. Here you only need to select your preferred top up amount. You can select any amount between 200 and 20000 tenge. Click *Save and Continue* to move forward.

AutoPay settings: top up via USSD

Information about number **AutoPay settings** Information about payment card

AutoPay Type

AutoPay for +77017


On balance threshold **3b** USSD request Scheduled

This AutoPay option can be used with any other top-up models. Designate your preferred top-up amount and top-up via *911*2*2#.

Parameters

Select amount (tenge) which will be automatically debited to the specified mobile account

200 500 1000 2000 5000 10000 20000

This mode can be used to top up your own mobile phone only.

3b

It is enabled automatically after you select any of the other two top up modes. Dial *911*2*2# on your mobile whenever you want to top up with 500 tenge. This amount is set by default. However, you can change it in My Kcell. Use this code to top-up unlimited number of times with no top-up fee.

Note! We do not recommend you to top up via USSD when travelling abroad as this may enable unwanted services on foreign operator's network and result in additional charges.

AutoPay settings: scheduled top up

AutoPay Type

AutoPay for +7701:

On balance threshold

USSD request

Scheduled

3c

You can set your preferred unconditioned top-up schedule. For instance, every Monday or the first of each month

Parameters

Daily

Weekly

Monthly

Daily automatic top-up of your balance with specified time and amount for your convenience

Select time (Astana time)

10.00



Select amount (tenge) which will be automatically debited to the specified mobile account

200

500

1000

2000

5000

10000

20000

200

3c

Designate a day of the week or month as your top up day as well as exact time and top up amount in accordance with your preferences.

Click *Save and Continue* to move forward.

Payment card registration

Information about number

AutoPay settings

Information about payment card

AutoPay for +7701

Sum: 200 tenge

By USSD *911*2*2# request

Select payment card

Update cards list Add a card 4

*In order to secure your financial transactions, whenever you want to set up the service for another number in My Profile you will need to undergo bank card registration once again.
The bank card details provided to recharge a mobile number will be valid and used for your subsequent top-ups. If you want to add a new number or payment card, please click on Add Payment Card.*

Back Cancel save

Добавление платежной карты

For easier card management, please enter your card's name.

For instance, "My credit card", "My payment card"

Attention! To enter your payment card details you will be redirected to the website of Kazkommertsbank JSC epay.kkb.kz.

Continue to epay.kkb.kz Cancel

4

Click *Add Payment Card* and enter your card's nickname so that you can easily identify it among other cards and view the history of top ups you have made using this card.

From this point, registration of your payment card will be continued on the epay.kkb.kz page.

The payment card details you have entered will be sent to your bank. Further, all data relating to your payment card will be stored on your bank's side. Kazkommertsbank JSC guarantees the safety of your connection and data.

Payment card registration

Please, enter your payment card details: **card number, cardholder's name, period of validity and CVV/CVC code** (on the back side of your card).

The screenshot shows a form titled "Add a payment card" with the instruction "Please, type in your payment card details in the appropriate fields." The form contains several input fields: a long field for the card number, a shorter field for the CVV/CVC code, and an "Expiration Date" section with two dropdown menus (one for the month, currently showing "01", and one for the year, currently showing "2013"). Below the form, there are two asterisked notes: "*If you use a non-personalized card (without holder's name), please enter the name of your card here (e.g. VISA)." and "*Skip CVV2/CVC2/CID field if your card has no such code." The form is overlaid on a background image of a credit card.

Skip this field if your card has no CVV/CVC code.

If you use a non-personalized card, enter the name of your card here (e.g. VISA, etc.)

4a

Check if details you have entered are accurate and click *Save* to enable the system to send your bank a request to verify details and register your payment card.

If your card is protected by a 3D-secure code, this may require additional check.

Payment card registration

Once your card has been successfully added, a confirmation message will appear on your screen. You can go back to the AutoPay Settings page to view your registered payment card(s).

4b

Important! Save all your settings to activate the service!

The screenshot shows the 'Information about payment card' screen. At the top, there are three tabs: 'Information about number', 'AutoPay settings', and 'Information about payment card'. The 'Information about payment card' tab is active. Below the tabs, there is a section for 'AutoPay for +7701:' with a sum of '200 tenge' and a USSD code '*911*2*2#' with a 'request' button. Below this is a 'Select payment card' section with a radio button selected for 'my payroll card (4...)' and an 'edit' link. There are buttons for 'Update cards list' and 'Add a card'. At the bottom, there are 'Back', 'Cancel', and 'save' buttons. A purple callout box points to the 'edit' link with the text 'Click Edit if you want to rename or delete your card'. A dashed box highlights the 'Edit payment card info' dialog, which contains the text 'Payment card: my payroll card (4...)', a 'Card name:' field with 'my payroll card', and buttons for 'Save changes', 'Remove card', and 'Cancel'. A large green arrow points from the 'save' button at the bottom right towards the 'Important!' text at the top right.

Click *Edit* if you want to rename or delete your card

Edit payment card info

Payment card: my payroll card (4...)

Card name: my payroll card

Save changes

Remove card

Cancel

Back

Cancel

save

In order to secure your financial transactions, whenever you want to set up the service for another number in My Profile you will need to undergo bank card registration once again.

The bank card details provided to recharge a mobile number will be valid and used for your subsequent top-ups. If you want to add a new number or payment card, please click on Add Payment Card.

Main Page appearance after service activation

+7701

Payment amount	Autopay method	Payment card	Settings
200 tenge	Minimum 100 tenge balance threshold	my payroll card	<input checked="" type="checkbox"/>
200 tenge	By USSD *911*2*2# request	my payroll card	<input checked="" type="checkbox"/>
200 tenge	daily at 19:00	my payroll card	<input checked="" type="checkbox"/>

+7775

Payment amount	Autopay method	Payment card	Settings
200 tenge	daily at 16:00	my payroll card	<input checked="" type="checkbox"/>

Callouts:

- Use this button to delete a top-up rule (points to delete icon in +7701 row 1)
- Use this button to view the status of your top-up rule (last transaction) (points to gear icon in +7701 row 3)
- Use this button to delete a number and top-up rules (points to delete icon in +7775 header)
- Use this button to set up a top up rule (points to gear icon in +7775 row 1)



Buttons: Add number, Add AutoPay

Congratulations! You have made all the necessary settings and activated AutoPay! We are sure that you will find it useful and convenient! You can edit your existing or add new rules any time!


Remember that your My Activ password opens access to all data associated with your mobile account stored in your personal profile. Please, do not share it with anyone. For security purposes, please log out safely by clicking Exit.

Go to the next page to learn more about Top Up History.

Top Up History

From 11-03-2013  To 12-03-2013  [View](#)

Search

Date/Time	Sum	Number	Autopay method	Payment card	State
11-03-2013 00:05	500 tenge	+7775 <input type="text"/>	On balance threshold	моя зарплатная <input type="text"/>	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Showing 1 to 1 of 1 records

Date/Time	Event
11/03/2013 12:05:45	Initializing payment
11/03/2013 12:05:51	Fund have been reserved for payment
11/03/2013 12:05:52	Payment successfully credited to the recipient's mobile account
11/03/2013 12:05:52	Payment successfully processed

The Top Up History reflects all your AutoPay payments as well as unsuccessful transactions, including top up error description.

To view transaction details click the button in the Status column (it can be green, yellow or red, depending on whether it was successful or not).

SMS notifications

For your convenience, SMS notifications will be mainly sent during the daytime as shown in table below, except for manual transactions initiated by the user himself.

Type of transaction	SMS to payer	SMS to payee
Add service	instant	8-00 till 23-00
Delete service	instant	8-00 till 23-00
Change service	instant	8-00 till 23-00
Successful top up (except USSD)	8-00 till 23-00	8-00 till 23-00
Top up error (except USSD)	8-00 till 23-00	8-00 till 23-00
Top up limit notification	8-00 till 23-00	not available
Top up request via USSD	instant	not available

Thank you for reading this instruction!