

## **Rules for smartphone users in Roaming!**

### **Switching to a partner network manually in roaming:**

#### **Android:**

1. Settings – Other or More networks\* – Mobile networks – select dual network mode WCDMA/GSM or GSM/UMTS(3G).
2. Wait for a welcome SMS from Kcell.
3. Use the manual network selection mode to select a recommended network which you can find in SMS from Kcell (if necessary, try again).
4. If connection is lost, repeat the above steps.

#### **iPhone:**

1. Check if 3G mode is enabled: Settings – Cellular – Voice / Data – 3G. (\*For iOS 8.1 or below: Settings – Cellular – Enable 3G).
2. Wait for a welcome SMS from Kcell.
3. In the manual network selection mode: Settings – Carrier – Automatic – select the recommended operator, which you can find in SMS from Kcell (if necessary, try again).
4. If you fail to connect to the recommended network, disable 3G: Settings – Cellular – Voice/Data – 2G (\*For iOS 8.1 or below: Settings – Cellular – Disable 3G), restart your phone and try manual network selection again (if necessary, repeat these steps several times).

### **If you want to use mobile internet in roaming:**

1. Check out data roaming rates before going abroad.
2. Set “Internet” in APN field in your Settings and enable mobile data:

#### **Android:**

- Settings – Other networks or More\* – Mobile networks – APN – New APN (name: internet, APN: internet, APN type: default)
- Settings – Other networks or More\* – Mobile networks – Mobile data or Data roaming – enable.

#### **iPhone:**

- Settings – Cellular – Cellular data – Cellular data network. (APN: internet)
- Settings – Cellular – Cellular data – enable – Data roaming – enable.

3. Turn off automatic applications updates in order to prevent unnecessary data usage.

#### **Android:**

Play Store – open the popup menu (in the upper left corner of the screen) – Settings – select Auto-update apps over Wi-Fi only.

#### **iPhone:**

Settings – iTunes Store App Store – Automatic downloads (disable all) and disable below updates over cellular data “use cellular data”.

### **If you do not want to use mobile internet:**

#### **Android:**

1. Settings – Data usage\* – Mobile data (deselect).
2. Settings – Other networks or More \* – Mobile networks – Data roaming (deselect).

#### **iPhone:**

3. Settings – Cellular – Data roaming - disable.
4. Settings - Cellular - Wi-Fi Assist - off (Version IOS 9)

\*Menus and options may vary depending on phone model.

### **Important!**

**Disable automatic download of video, audio, photo in WhatsApp, Viber.**