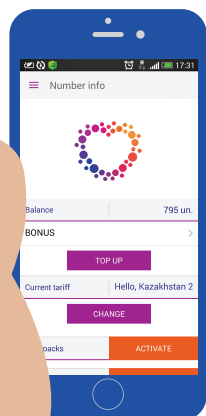


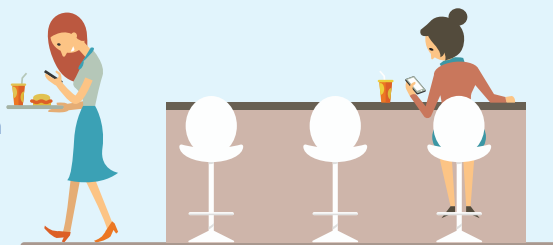


**DOWNLOAD AND USE**  
*with no interruption of your daily activities!*



1

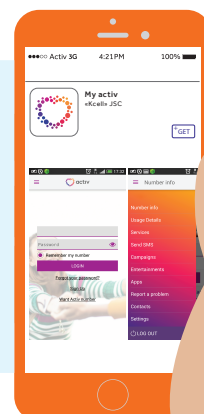
'My activ' mobile assistant is pretty much the same as your personal account. With this application you will always know how much you spend on mobile services.



2

It is very easy to set up this mobile assistant.  
Simply download 'My activ'  
from App Store, Windows Store  
or Google Play for free!  
Or use direct link on our website!

<https://activ.kz/en/service/apps>





3

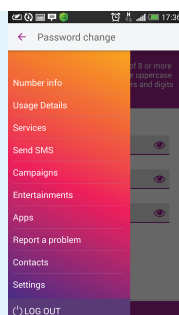
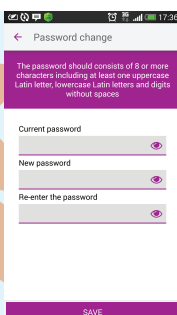
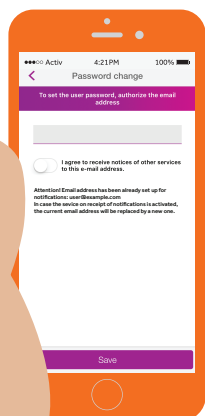
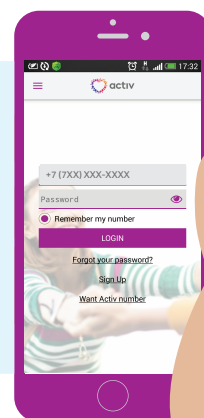
To activate the app, call \*245#  
Temporary password will be sent  
to you via SMS.

\*Use the number from which you want  
to access the application.



4

Open the application  
and enter your phone number  
and the temporary  
password, if any.



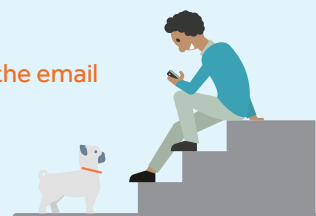
5

Sign in using your e-mail.

Follow the instructions to reach the email  
and set your own password.

Application is now ready for use!

\*Keep it secret.



6

Want to know who called from  
a hidden number or get a call detail report?

In the private part of the application you can get a detailed  
usage report for your number for the past 90 days.

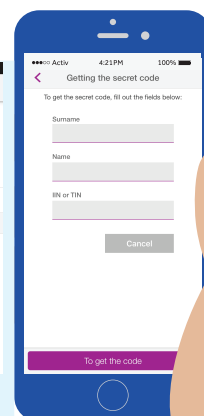
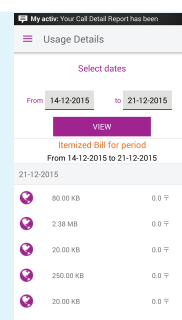
For that, use your one-time secret code.

To find out your secret code, your identity must be verified.

Enter: surname, name, IIN or TRN.

\*Access will be provided only when all of your data match.

Now that you've got your secret code, enter it and  
download your number usage details  
in your preferred format – PDF or Excel.

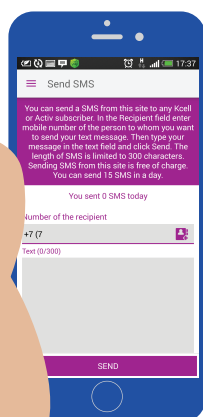
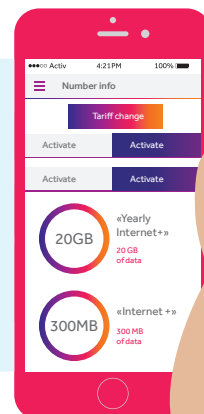




7

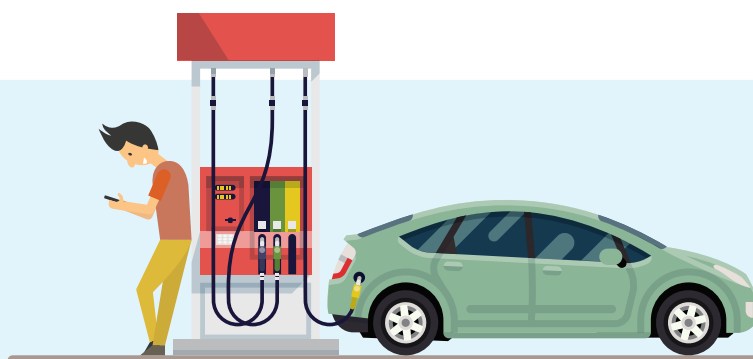
Check balance, switch tariffs,  
enable/disable services.

Top up your account using  
bank cards, top up cards  
or Auto Extra Balance service.



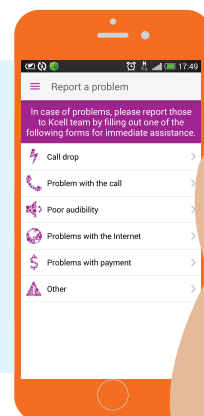
8

Send up to 15 free  
on-net SMS per day



9

If you have problems making calls,  
payments or using the Internet, go to the  
Report A Problem section.  
Submit your request and wait for a call, our  
operators will contact you soon.



**EFFORTLESS AND CONVENIENT!**  
*Time to try 'My activ'!*



activ.kz



Details: 3030