Ref #

Date

To: Chief Executive Officer

Kcell JSC

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (Company) is hereby requesting to, starting from \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_20\_\_, activate the \_\_\_\_\_\_\_\_\_\_ tariffs on the following mobile numbers, registered to the Company and/or third parties, and include those numbers in the Company’s corporate group, as per details provided in the table below:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| ***Mobile number*** | ***Tariff name*** | ***International access (yes/no)*** | ***Invoice breakdown (yes/no)*** | ***Prepaid / Postpaid*** | ***Credit limit, tenge\**** | ***Limit control, tenge\*\**** |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |

|  |  |  |
| --- | --- | --- |
| Email |  | Your email will be used to deliver monthly bills as well as notifications from Kcell JSC. |

Should you need to add all of the above mobile numbers to an existing account (if any), please provide any one number that is already linked to that account:

|  |
| --- |
| +7 ХХХ ХХХХ |

Please, choose one of the following (check the box or underline as appropriate):

* Create new account □
* Deduct the tariff fee from Limit Control □
* Deduct the tariff fee from Credit Limit □

We hereby agree that mobile services will be available to the users of the mobile numbers listed above as long as they maintain a positive account balance (prepaid billing) or stay within the shared/individual spending limit (postpaid billing).

\* Credit limit:

* **Shared credit limit**

Indicate the amount of shared credit limit against any **one** number from the list;

* **Individual credit limit**

Indicate the amount of individual credit limit against each number on the list.

\*\* Please, indicate if Limit Control is required. Please, note that Limit Control is only available with the Shared credit limit option (not available for prepaid billing).

* **Limit Control (tariff fee included)** allows you to control expenses, including tariff fee and other mobile charges (except for charges for one-time services, such as data add-ons);
* **Limit Control (tariff fee not included)** allows you to control expenses other than tariff fee (except for charges for one-time services, such as data add-ons).

Please, disable the following services if they are currently active on the mobile numbers listed above (check as appropriate):

Unlimited Internet \_\_\_\_\_\_\_

Mobile Internet Plus \_\_\_\_\_\_\_

SMS Pack \_\_\_\_\_\_\_

SMS+ \_\_\_\_\_\_\_

Data add-ons \_\_\_\_\_\_\_

If Tariff is activated any time after the first of month, monthly fee will be prorated by the number of days remaining in that month (including activation date) and then the full amount of the fee will be collected on the 1st of each month between 00:00 and 05:00 (Nur-Sultan time), provided there is sufficient balance in customer’s mobile account or credit limit to cover the fee (due times may vary up to several hours!). Failing which, the fee will be collected and access to the inclusive allowance provided only when account balance or credit limit is sufficient to cover the portion of the fee due for the remainder of the month.

Prepaid billing. If at the time of Tariff activation customer has insufficient balance to cover the tariff fee, the Tariff will be activated but customer will be charged special rates applied in case the tariff fee is not paid.

Postpaid billing. Credit limit may not be less than the tariff fee, otherwise the Tariff will not be available for activation.

If at the time of Tariff activation mobile Internet is disabled, it will be activated again with access point name set to *internet*.

We hereby agree that, in case we have insufficient balance (prepaid billing) on any of the above individual mobile accounts or go over the credit limit (postpaid billing), access to outgoing call service and inclusive allowance (except for data and onnet minutes allowances) will be suspended.

Company may at any time choose to switch to any other tariff in accordance with its terms and conditions, in which case:

Prepaid billing – the tariff fee will not be refunded and inclusive allowance will become unavailable;

Postpaid billing - the tariff fee collected at the beginning of month will be prorated by the number of days the client had stayed on the tariff and any unused inclusive allowance will be lost.

The Company shall include the following data in the *payment details* of its payment documents: mobile number(s) and amounts to be credited to the respective individual accounts and / or correct tax invoice number. When more than 5 numbers are registered to the Company, use the Payments Register Form at <https://b2b.kcell.kz/ru/b2b.account/eregistry/2369>

This document, when signed with an electronic digital signature (EDS), is recognized as an electronic document equivalent to a paper document signed with the handwritten signature of an authorized representative of the Company and gives rise to legal consequences for the parties in the form of establishing, alteration and termination of mutual rights and obligations, provided that all of the following conditions are met: the EDS certificate is valid as of the date it was used to sign this document; it has been verified that the EDS in question belongs to the holder of the EDS certificate which was used to sign this document.

The Company is responsible to ensure the authenticity of the EDS key, and that it is used by a person duly authorized to do so as well as for other risks the Company may encounter in connection with the signing of documents using the EDS.

This document can be signed with either your handwritten or electronic digital signature.

The Company has read and agrees to be bound by the Tariff terms and conditions.

The Company guarantees the timely payment of mobile charges.

The Company also agrees that should it fail to comply with any of your terms of service, including but not limited to timely payment of the tariff fee / service charges, it will be disconnected from service, in full or in part.

Chief executive (name)\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Company Stamp (original)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contact person (name)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_