

Service	If tariff fee is paid – 990 tg, 4 weeks ¹	If inclusive allowance is exceeded	If tariff fee is not paid
	Inclusive allowance, 4 weeks ²		
Onnet calls (voice and video), per minute	0	0	Daily Package of free onnet calls for 40 tg/day ³ or 14 tenge/minute
Calls to other KZ mobile networks , per minute	35 minutes – 0tg	14 tg/min	14 tg/min
<i>Services available regardless of whether the tariff fee was paid or not</i>			
Data, per MB	11 tg		
Onnet SMS and MMS	7 tg		
Calls to KZ landlines, per minute	18 tg		
Offnet SMS, per text	14 tg		
Always Available	0		
Roaming ⁴	Standard rates applicable on the date of service use, depending on the country visited and provider selected		

¹The full amount of fee is collected upon Tariff activation and then once in 4 weeks (28 days) between 00:00 and 02:00 (Nur-Sultan time), subject to sufficient balance to cover the fee. If the fee has not been collected when due between 00:00 and 02:00 (Nur-Sultan time) due to insufficient funds in the subscriber's account, it will be collected after the subscriber tops up his/her account on that particular day and full service as per the Tariff will be available during the current billing cycle until the next billing cycle starts (bill cycle – 28 days).

²Inclusive allowance becomes available after the tariff fee has been successfully collected. The minutes allowance is valid during 4 weeks (28 days) from application and is subject to the applicable compatibility conditions. Inclusive allowance is not available while the subscriber is roaming; any unused allowance is canceled when subscribers switch tariffs. The cost of allowance is included in the tariff fee.

The *If inclusive allowance is exceeded* rate applies provided only the subscriber has (in accordance with the relevant procedure established by Company) provided his consent to be charged the overage rate after his inclusive data allowance has been depleted.

Customer should dial *111*3# to check their remaining inclusive allowance. Customer is responsible to monitor their usage and allowance renewal.

³**'Daily Package of free onnet calls for 40 tenge/day'** (Daily Package) for customers who fail to timely pay the tariff fee. Daily Package is an integral part of the tariff and, therefore, cannot be deactivated. Daily Package is activated when the tariff fee is not paid when due, provided that customer has sufficient funds in his account to cover the Daily Package price. Daily Package is valid until 01:00am (Nur-Sultan time) of the next day. The Daily Package price is collected daily between 00:00 and 02:00, Nur-Sultan time.

If customer has insufficient funds in his account to cover the Daily Package price, he will be charged the onnet call rates applied if the Tariff fee is not paid. When customer tops up his account with the amount sufficient to cover the

Daily Package price but not sufficient to cover the Tariff fee, the Daily Package price will be collected and the respective data/minutes allowance will be applied.

When customer tops up with the amount sufficient to cover the Tariff fee, the tariff fee will be collected and Daily Package deactivated.

If customer activates the tariff or buys a starter pack with Super Comfort as default tariff, and he has insufficient funds in his account to cover the tariff fee, the Daily Package will not be activated through the end of the tariff activation day, even if he has 40 tenge in his account. The first attempt to activate Daily Package and collect its price will occur between 00:00 and 02:00 of the next day (Nur-Sultantime), if balance in the customer's account is still insufficient to cover the tariff fee.

⁴Service is available outside the Republic of Kazakhstan and Company's coverage area. When necessary, the Subscribers can turn off Roaming by texting NET to 3330 or texting DA to 3330 to turn it on again. Roaming can be turned on/off in Kazakhstan only, within the Company's network coverage area.

All rates are shown in tenge inclusive of VAT and are only valid in the territory of the Republic of Kazakhstan. Billing increment: calls – 1 second, data – 1 KB. Maximum call duration is 30 minutes.

The Conference Call service is not available on the Tariff.

If Subscriber is engaged in an initial data session on 2G/3G network or when his/her mobile device registers on a 4G network and Subscriber has not data allowance, then the cost of 4MB data will be reserved and charged to the subscriber's main account based on the data rates applicable on this/her tariff. If the remaining data from the Tariff data allowance is more than 20MB – 20MB of data will be reserved; if the remaining data from the Tariff data allowance is less than 20MB – 4MB of data will be reserved; if the remaining data from the Tariff data allowance is less than 4MB – data reservation will be done as shown above.

When several data services are active on the subscriber's account, data reservation will be performed for each such service separately.

Services other than those listed in Table 1 are billed at the rates applicable as of the date of use thereof.

The **'60 minutes to other mobile networks for 390tg, 'Data package 2GB for 650tg'** packages are available to customers on the Tariff.

The package **'30 onnet SMS for 150tg'** package is available to customers on the Tariff.

Compatibility conditions:

If customer is using other services that come with inclusive minutes allowance of limited validity, allowance expiring soonest will be used first.

These compatibility conditions may be reviewed or amended by the Company as it may deem appropriate.

Upon termination of the Tariff, customers will be switched to their previous tariffs or, if such tariff is no longer available, to a pay-as-you-go tariff, unless otherwise stipulated by RK laws. In which case, customers will be notified to that effect.