

	Super Comfort XS	Super Comfort S	Super Comfort M	Super Comfort L		
Service	If tariff fee is paid – 1490 tg, 4 weeks <sup>1</sup>	If tariff fee is paid 1990 tg, 4 weeks <sup>1</sup>	If tariff fee is paid 2390 tg, 4 weeks <sup>1</sup>	If tariff fee is paid 2990 tg, 4 weeks <sup>1</sup>	If inclusive allowance is exceeded	If tariff fee is not paid
	Inclusive allowance, 4 weeks <sup>2</sup>	Inclusive allowance, 4 weeks <sup>2</sup>	Inclusive allowance, 4 weeks <sup>2</sup>	Inclusive allowance, 4 weeks <sup>2</sup>		
Onnet calls (voice and video), per minute	0	0	0	0	0	Daily Package 100MB+unlimited onnet calls for 70tg/day <sup>3</sup> or 14 tenge/minute
Calls to other KZ mobile networks, per minute	40 minutes – 0tg	80 minutes – 0tg	120 minutes – 0tg	200 minutes – 0tg	14 tg/min	14
Data	4GB of anytime data	8GB of anytime data	12GB of anytime data	20GB of anytime data	2tg/MB	Daily Package 100MB+unlimited onnet calls for 70tg/day <sup>3</sup> or 2 tenge/MB
Onnet SMS	7tg/SMS	7tg/SMS	100 SMS 0 tg	100 SMS 0 tg	7tg/SMS	7
Roaming	Standard roaming rates	Standard roaming rates	Standard roaming rates	10min+200MB (10 countries) <sup>4</sup>	99tg/min, 99tg/MB <sup>4</sup>	Standard roaming rates
<i>Services available regardless of whether the tariff fee was paid or not</i>						
Calls to KZ landlines, per minute	18					
Offnet SMS to other KZ networks, per text	14					
Onnet MMS, per msg	7					
Always Available	0					
Roaming <sup>5</sup>	Standard rates applicable on the date of service use, depending on the country visited and provider selected					

<sup>1</sup>The full amount of fee is collected upon Tariff activation and then once in 4 weeks (28 days) between 00:00 and 02:00 (Astana time), subject to sufficient balance to cover the fee. If the fee has not been collected when due between 00:00 and 02:00 (Astana time) due to insufficient funds in the subscriber's account, it will be collected after the subscriber tops up his/her account on that particular day and full service as per the Tariff will be available during the current billing cycle until the next billing cycle starts (bill cycle – 28 days).

<sup>2</sup>Inclusive allowance becomes available after the tariff fee has been successfully collected. The minutes, sms and data allowance is valid during 4 weeks (28 days) from application and is subject to the applicable compatibility conditions. Inclusive allowance is not available while the subscriber is roaming (except for roaming allowance, see Table 1); any unused allowance is canceled when subscribers switch tariffs. The cost of allowance is included in the tariff fee.

The *If inclusive allowance is exceeded* rate applies provided only the subscriber has (in accordance with the relevant procedure established by Company) provided his consent to be charged the overage rate after his inclusive data allowance has been depleted.

Customer should dial \*111\*3# to check their remaining inclusive allowance. Customer is responsible to monitor their usage and allowance renewal.

Data allowance renewed while the customer is engaged in an active data session is not available for use until he terminates the session. In this case, customer must close an active session (turn off Mobile Data and then turn it on again). In order to use the data allowance, customer must set his phone's Access Point Name to *internet*.

In order for the data allowance to apply correctly in your account, please terminate your current data session for 1-2 seconds: turn off Mobile Data or select Airplane mode and then turn on Mobile Data again or disable Airplane mode.

<sup>3</sup>**Daily Package '100MB+free onnet calls for 70 tenge/day'** (Daily Package) for customers who fail to timely pay the tariff fee. Daily Package is an integral part of the tariff and, therefore, cannot be deactivated. Daily Package is activated when the tariff fee is not paid when due, provided that customer has sufficient funds in his account to cover the Daily Package price. Daily Package is valid until 01:00am (Astana time) of the next day. The Daily Package price is collected daily between 00:00 and 02:00, Astana time.

If customer has insufficient funds in his account to cover the Daily Package price, he will be charged the data/onnet call rates applied if the Tariff fee is not paid. When customer tops up his account with the amount sufficient to cover the Daily Package price but not sufficient to cover the Tariff fee, the Daily Package price will be collected and the respective data/minutes allowance will be applied.

When customer tops up with the amount sufficient to cover the Tariff fee, the tariff fee will be collected and Daily Package deactivated. However, any unused data and minutes from the Daily Package will be available for use until its expiration.

If customer activates the tariff or buys a starter pack with Super Comfort as default tariff, and he has insufficient funds in his account to cover the tariff fee, the Daily Package will not be activated through the end of the tariff activation day, even if he has 70 tenge in his account. The first attempt to activate Daily Package and collect its price will occur between 00:00 and 02:00 of the next day (Astana time), if balance in the customer's account is still insufficient to cover the tariff fee.

Customer should dial \*111\*3# to check their remaining allowance from Daily Package.

When customer has data/minutes allowance from both the Daily Package (or other services) and the Tariff, the allowance expiring soonest will take priority. When customer changes the tariff, the Daily Package allowance will be available for use until its expiration.

When data/minutes allowance from the Daily Package is used and customer has no other data/minutes allowances, he will be charged the respective overage rates applied on the Tariff in case the tariff fee is not paid, subject to the services compatibility conditions.

<sup>4</sup>From 01.03.2019 through to 31.07.2019, customers on the Super Comfort L tariff will be provided with the **Roaming allowance** after payment of the tariff fee, including: 10 minutes to receive calls, to make calls to Kazakhstan and within a visited country and 200MB, when roaming in any of the 10 participating countries (see Table below):

No	Country	Carrier	TAP
1	Germany	Eplus Mobilfunk	DEUE1
		Telefónica Germany GmbH & Co. OHG / o2	DEUE2
		Telekom Deutschland GmbH (former T-Mobile)	DEUD1
		Vodafone GmbH	DEUD2
2	Italy	Omnitel Vodafone	ITAOM
		Telecom Italia S.p.A.	ITASI
		H3G SpA	ITAH3
3	Kyrgyzstan	Sky Mobile (Beeline), (former Bitel)	KGZ01
		Nurtelecom LLC	KGZNT

		Alfa Telecom (MegaCom)	KGZMC
4	Russia (except Crimea)	MegaFon	RUSNW
		T2 Mobile LLC (Rostov Cellular Com / Tele2)	RUST2
		Ekaterinburg 2000 (MOTIV)	RUSEC
		OJSC Vimpelcom	RUSBD
		MTS	RUS01
5	Spain	Orange Espagne, S.A., sociedad unipersonal	ESPRT
		Telefonica Moviles	ESPTTE
		Vodafone Espana S.A.U	ESPAT
		Xfera Moviles S.A. (Yoigo)	ESPMF
6	Turkey	Vodafone (former Telsim)	TURTS
		TurKcell	TURTC
		TT Mobile (AVEA, Turk Telekom, ARIA)	TURIS
7	UAE	Etisalat	ARETC
		Emirates Integrated Telecommunications Company (DU)	AREDU
8	UK	Hutchison 3G	GBRHU
		Telefónica UK Limited (former Telefonica O2 UK Limited)	GBRCN
		EE Limited (Everything Everywhere Limited (Orange + T Mobile)	GBRME
		Vodafone	GBRVF
9	USA	AT&T (former Cingular Wireless)	USACG
		T-Mobile USA, Inc (Denver)	USAW6
10	Uzbekistan	FE Coscom LLC, Ucell (former Coscom)	UZB05
		Unitel LLC (Beeline Uz)	UZBDU
		“Universal Mobile Systems” LLC (UMS)	UZB07

Roaming minutes and data allowance is only available is the customer has activated the Roaming service. Roaming minutes and data allowance has the same validity period as the main allowance included in the Tariff, that is till the end of the 28th day, subject to services compatibility conditions.

Once the roaming minutes and data allowance has been used up, respective services (receiving calls, making calls to Kazakhstan and within a visited country as well as web browsing in the countries listed in Table 2 above) will be billed at the reduce rate of 99 tenge/minute and 99 tenge/MB through the end of the bill cycle. The overage rate will only apply if the customer has duly provided his consent to be charged such overage rates after depleting his allowance. Customer should dial \*327# or \*111\*3# to check the remaining roaming allowance.

If the customer is roaming in countries or on networks other than those listed in Table 2, standard roaming rates will apply.

Roaming allowance can be activated along with Super Roaming, Surfing and Around The World services. In which case, the roaming allowance provided under the Tariff will take priority over the allowance provided the respective service, subject to payment of the service charge.

<sup>5</sup>Service is available outside the Republic of Kazakhstan and Company’s coverage area. When necessary, the Subscribers can turn off Roaming by texting NET to 3330 or texting DA to 3330 to turn it on again. Roaming can be turned on/off in Kazakhstan only, within the Company’s network coverage area.

All rates are shown in tenge inclusive of VAT and are only valid in the territory of the Republic of Kazakhstan. Billing increment: calls – 1 second, data – 1 KB. Maximum call duration is 30 minutes.

The Conference Call service is not available on the Tariffs.

The MMS-Portal service is available to customers on the Tariffs, subject to activation of the MMS service: sending MMS to other KZ networks - 15 tenge per message; sending MMS internationally - 30 tenge per message.

When remaining data from the Tariff data allowance is more than 20MB and the Subscriber is engaged in the initial data session on 2G/3G network or when his/her mobile device registers on a 4G network, the 20MB worth of balance will be automatically reserved for data sessions. When remaining data from the Tariff data allowance is less than 20MB, then 4MB will be reserved for data sessions. When remaining data from the Tariff data allowance is less than 4MB or it is totally used up, then the cost of 4MB data will be reserved and charged to the subscriber's main account based on the data rates applicable on this/her tariff. When several data services are active on the subscriber's account, data reservation will be performed for each such service separately.

Services other than those listed in the Table are billed at the rates applicable as of the date of use thereof.

Compatibility conditions:

If customer is using the One Year Internet+ (OYI+) service while on the Tariff, data with shorter validity period will be used first. When data from both the tariff and OYI+ is used up, OYI+ data rates will apply until data provided under OYI+ or Tariff is renewed, whichever is earlier.

If customer is using the Mobile Internet Plus (MIP) promotional service while on the Tariff, the MIP service fee will be collected and data allowance provided in accordance with its standard terms. Data with shorter validity period will be used first. When data from both the tariff and MIP is used up, the MIP data rates will apply for the remainder of that billing period (28 days).

If customer is using the Internet+ service, the service fee will be collected and data allowance provided in accordance with its standard terms. Data with shorter validity period will be used first. When data from both the tariff and Internet+ is used up, the Internet+ data rates will apply for the remainder of that billing period (28 days).

If customer is using the Bonus Internet (BI) service, the service fee will be collected and data allowance provided in accordance with its standard terms. Data with shorter validity period will be used first. When data from both the tariff and BI is used up, standard data rates for the Tariff will apply for the remainder of that billing period.

If customer is using the 'Online' service, the data expiring soonest will be used up first. When data allowance from both Online and Tariff is used up, further usage will be billed based on standard data rates for the Tariff for the remainder of that billing period.

If customer is using other services that come with inclusive data, voice or sms allowance of limited validity, allowance expiring soonest will be used first.

These compatibility conditions may be reviewed or amended by the Company as it may deem appropriate.

Upon termination of the Tariff, customers will be switched to their previous tariffs or, if such tariff is no longer available, to a pay-as-you-go tariff, unless otherwise stipulated by RK laws. In which case, customers will be notified to that effect.