

Description of Tariff Line «Comfort+»

	Comfort XS+	Comfort S+	Comfort M+	Comfort L+	When inclusive allowance is used up	If tariff fee is not paid
Service	If tariff fee is paid 1390 tg/30 days*	If tariff fee is paid 1890 tg/30 days*	If tariff fee is paid 2390 tg/30 days*	If tariff fee is paid 2790 tg/30 days*		
	Inclusive allowance, 30 days**	Inclusive allowance, 30 days**	Inclusive allowance, 30 days**	Inclusive allowance, 30 days**		
Onnet calls (voice and video), per minute	0	0	0	0	0	14
Calls to other KZ mobiles, per minute	40 minutes 0 tenge	80 minutes 0 tenge	150 minutes 0 tenge	200 minutes 0 tenge	14	14
Data, per MB	5GB (anytime) 0 tenge	10GB (anytime) 0 tenge	15GB (anytime) 0 tenge	20GB (anytime) 0 tenge	14tg/MB	14tg/MB
Onnet SMS, per text	100 SMS 0 tenge	100 SMS 0 tenge	100 SMS 0 tenge	100 SMS 0 tenge	7	7
Guaranteed amount of services, regardless of whether the tariff fee is paid or not						
Domestic landline calls, per minute	18					
Off-net domestic SMS, per text	14					
Onnet MMS, per msg	7					
Always Available	0					
Roaming ***	Standard rates applicable on the date of service use, depending on the country visited and provider selected					

* The full amount of fee is collected upon tariff activation and then every 30 days between 00:00 and 02:00 (Astana time), subject to sufficient balance to cover the fee. If the fee has not been collected between 00:00 and 02:00 (Astana time) due to insufficient funds in the subscriber's account, it will be collected after the subscriber tops up his/her account on that particular day and full service as per the tariff will be available during the current billing cycle until the next 30 day' billing cycle starts.

** Inclusive allowance becomes available after the fee has been successfully collected. The voice, sms and data allowance is valid till the end of the respective billing cycle, subject to the services compatibility conditions. Inclusive allowance is not available while the subscriber is roaming; any unused allowance is canceled when subscribers switch tariffs. The cost of inclusive allowance is included in the tariff fee.

The when inclusive allowance is used up rate applies provided only the subscriber has provided his consent to be charged the data overage rate after inclusive data allowance is depleted.

Service is available outside the Republic of Kazakhstan and company's coverage area. When necessary, the subscribers can turn off roaming by texting NET to 3330 or texting DA to 3330 to turn it on again. Roaming can be turned on/off in Kazakhstan only, within the company's network coverage area.

Rates include VAT and are valid across Kazakhstan, within our network coverage area. Calls are billed in 1-sec increments. Data is billed in 1 Kb increments. Maximum call duration – 30 minutes.

Conference Call service is not available on the tariffs.

The MMS-Portal service is available to customers on this tariff, subject to activation of the MMS service: sending MMS to other KZ networks - 15 tenge per message; sending MMS internationally - 30 tenge per message.

To check data balance, subscribers should dial *111*3#. Subscribers are responsible to monitor their data usage and allowance renewal. The Company will not compensate the subscribers for data charges incurred in excess of inclusive allowance or before it is renewed.

Data allowance will not be available if it is applied while the subscriber is engaged in an active data session. It is recommended that the subscribers should close their current session (for that, they should disable Mobile Data in their device) and enable mobile data again after their data allowance has been applied. Data allowance will be available with access point name set to internet.

When remaining data from the tariff data allowance is more than 20MB and the subscriber is engaged in the initial data session on 2G/3G network or when his/her mobile device registers on a 4G network, the 20MB worth of balance will be automatically reserved for data sessions. When remaining data from the tariff data allowance is less than 20MB, then 4MB will be reserved for data sessions. When remaining data from the tariff data allowance is less than 4MB or it is totally used up, then the cost of 4MB data will be reserved and charged to the subscriber's main account based on the data rates applicable on this/her tariff. When several data services are active on the subscriber's account, data reservation will be performed for each such service separately.

Services other than those listed in Tables are billed at the rates applicable as of the date of use thereof.

Tariffs can be activated via USSD or sms to 166 short number:

Comfort XS+ - *166*1*15# or text 15 to 166.

Comfort S+ - *166*1*16# or text 16 to 166.

Comfort M+ - *166*1*17# or text 17 to 166.

Comfort L+ - *166*1*18# or text 18 to 166.

Subscribers can apply to Kcell Centers in writing for activation of Comfort+ tariffs

Should the subscriber have insufficient balance in his account to cover the tariff fee, the tariff will be activated; however he will be charged the rate applied when tariff fee is not paid.

Tariff combinability conditions:

· If subscriber is using the One Year Internet+ (OYI+) service, data with shorter validity period will be used first. When data from both the tariff and OYI+ is used up, OYI+ data rates will apply until data provided under OYI+ or tariff is renewed, whichever is earlier.

- If subscriber is using the One Year Internet, Half Year Internet or Quarterly Internet service, data allowance provided under this service will be used up and data allowance from the tariff will not be available unless the subscriber stops using the service.
 - If subscriber is using the Mobile Internet Plus (MI+) promotional service, the MIP service fee will be collected and data allowance provided in accordance with its standard terms. Data with shorter validity period will be used first. When data from both the tariff and MI+ is used up, the MI+ data rates will apply for the remainder of that billing period.
 - If subscriber is using the Internet+ service, the service fee will be collected and data allowance provided in accordance with its standard terms. Data with shorter validity period will be used first. When data from both the tariff and Internet+ is used up, the Internet+ data rates will apply for the remainder of that billing period.
 - If subscriber is using the Bonus Internet (BI) service, the service fee will be collected and data allowance provided in accordance with its standard terms. Data with shorter validity period will be used first. When data from both the tariff and BI is used up, standard data rates for the Tariff will apply for the remainder of that billing period.
 - If subscriber is using the 'Online' service, data that expires first will be used up first. When data allowance from both Online and Tariff is used up, further usage will be billed based on standard data rates for the Tariff.
 - If subscriber is using other services that come with inclusive data, voice or sms allowance of limited validity, allowance expiring soonest will be used first.
- These compatibility conditions may be reviewed or amended by the company.

Upon termination of the tariff, subscribers will be switched to their previous tariffs or, if such tariff is not available, outgoing calls will be suspended until the Subscribers switch to any other available tariff, unless otherwise stipulated by RK laws.

Extra Data Packages

Data pack	Price, tenge incl. VAT	USSD activation code
1 GB	450	*888*3*1*1#
2 GB	650	*888*3*1*2#

Data pack is only available for activation after payment of the tariff fee.

When data from the data pack is used up, subscriber will be charged the data rates for the tariff or other data services, subject to applicable compatibility conditions.

Data pack is for 30 days from activation (until 23:59 of the 30th day, Astanan time). Subscriber may purchase more than one data pack, in which case the data expiring soonest will be used first. This condition applies when subscriber has data allowance from the tariff and data pack.

Data pack fee is collected on full upon its activation, subject to sufficient balance in the subscriber's account.

Unused data pack allowance will be lost:

- Upon expiration of data pack;
- Upon termination of the mobile services contract.

Should the subscriber change tariffs, any unused data from data pack will be available for use until its expiration data. Data packs will not be available for activation when the subscriber switches to a different tariff.

Combinability conditions:

Data pack is not available to the subscribers who have One Year of Internet, Half Year of Internet, Quarterly Internet or other speed-cap data services active on their account. If subscriber has any of the above services active prior to switching to the tariff, data from data pack will only become available for use after that service is switched off.

Data pack is available to the subscribers who have One Year of Internet+, Online, Mobile Internet Plus, Internet+ or Bonus Internet service on their account, in which case the data expiring soonest will be used first. When both allowances are used up, the compatibility conditions for that service and subscriber's tariff will apply.

When subscriber who has purchased a data pack switches to other tariff that comes with included data allowance, the data expiring soonest will be used first.